



Center Hostel – Privacy and Data Protection Policy

1. Introduction

1.1. This Privacy and Data Protection Policy aims to provide detailed information on how Center Hostel (hereinafter: the Hostel) processes the personal data of its guests, in compliance with the General Data Protection Regulation (GDPR – Regulation (EU) 2016/679 of the European Parliament and of the Council).

2. Principles of Data Processing

2.1. We ensure that the data processed reflect accurate information throughout the duration of processing, and that processing is transparent and fair. Data subjects are properly informed. We only process data necessary for providing our services effectively. As the data controller, we safeguard our guests' privacy in good faith and cooperation, ensuring effective enforcement of their rights.

3. Data Controller's Details

Name of Controller: Center Hostel
Registered Address: 1074 Budapest, Dohány Street 57.
Contact:
Email: info@centerhostelbudapest.com
Phone: +36 1 781 2043

4. Scope and Purpose of Data Processing

4.1. Data processed during check-in:

4.1.1. Guests are required to present one of the following official documents for identification:

- International passport
- National identity card
- Driver's license
- Residence permit
- Birth certificate

4.1.2. The Hostel only records and processes data permitted by law from these documents for guest identification, accommodation services, and legal compliance.

4.2. Data of website visitors:

4.2.1. When visiting our website, the Service Provider does not record the user's IP address or any personal data. Website browsing is anonymous. Collected data is used only for statistical purposes, to optimize our online presence and improve system security. These data do not contain any personal information.



4.2.2. All user data is treated confidentially and used solely for internal research and statistics.

4.2.3. The Service Provider is not responsible for previously deleted but still archived content indexed by search engines. The removal of such content must be requested from the search engine provider.

4.3. Processing of minors' data:

4.3.1. Guests under the age of 18 may only check in with a legal guardian (parent, adoptive parent, or custodian) present or with written consent. The Hostel documents this consent and processes the data to ensure the lawful provision of accommodation for the minor.

4.4. Special data processing operations:

4.4.1. The Center Hostel premises are monitored by security cameras for property protection and the safety of guests' belongings. The cameras monitor the following areas:

- 2 cameras on the building's façade,
- 3 in the reception area,
- 3 in the ground floor hallway,
- 1 on the stair landing to the upper floor,
- 3 in the upper floor hallway,
- 1 in the laundry room.

Footage is deleted within 30 days unless required for legitimate interests or legal purposes.

4.5. Data processed for post-stay communication:

4.5.1. The Controller may contact guests after their stay (e.g., satisfaction surveys) to improve services, using the necessary personal data.

5. Legal Basis for Data Processing

5.1. Data processing is based on Article 6(1)(b) and (c) of the GDPR, relating to contract performance and legal obligations, as well as Hungary's Act CXII of 2011 on the Right of Informational Self-Determination and Freedom of Information (Infotv).

5.2. Personal data includes any information related to an identified or identifiable natural person, such as name, ID number, physical or social characteristics, and inferences based on these.

6. Data Retention

6.1. Guest data is retained only for the duration required by law, after which it is securely deleted or destroyed. Financial data (e.g., invoices) may be kept longer to comply with tax and accounting regulations. Data may be retained longer where justified by the data controller's legitimate interests.

7. Data Subjects' Rights

7.1. Guests have the right to:

- access their personal data,
- request rectification or deletion,
- object to processing,
- request restriction,
- exercise data portability.

7.2. These rights can be exercised by email (info@centerhostelbudapest.com), postal mail (Center Hostel, 1074 Budapest, Dohány utca 57), or in person.

7.3. Guests may lodge a complaint with the National Authority for Data Protection and Freedom of Information (NAIH).

8. Data Security

8.1. The Hostel implements IT and organizational security measures to prevent unauthorized access, data loss, or breaches.

8.2. The Service Provider processes personal data only for contracting, billing, and its own marketing purposes, in accordance with data protection laws.

8.3. By entering into an accommodation contract, you confirm that you have read, understood, and accepted these terms.

8.4. Subscription on our website requires name and email address. By subscribing, the user consents to data processing. Data is retained until the user requests deletion.

8.5. Users are responsible for the accuracy of the data provided.

8.6. Only authorized personnel of the data controller can access personal data. Data is not shared with third parties unless explicitly authorized.

8.7. The Service Provider does not share personal data with third parties without the explicit and prior consent of the data subject.

8.8. Users acknowledge that the Service Provider may be legally required to disclose data to authorities if the legal conditions are met.

8.9. The Controller does not collect sensitive data (e.g., religious beliefs, health data, sexual orientation, gender identity). If such data is received, it is deleted as soon as possible.

9. Information on Cookies

9.1. About cookies:



The Controller uses cookies during website visits. Cookies are small text files sent to your browser to save preferences, facilitate site usage, and collect anonymous statistics. Cookies do not involve personal data processing.

9.2. Main cookie functions:

- Log IP address, visit start/end time, browser, and OS type (depending on your system).
- Log referring and destination URLs and anonymized IP addresses of unregistered visitors.

9.3. Cookie disabling:

You can delete cookies at any time via your browser. More information:

- Internet Explorer
- Firefox
- Chrome

9.4. Disabling cookies may result in limited website functionality.

10. Newsletter Data Processing

10.1. The purpose of newsletter-related data processing is to inform you about current offers and promotions. Name and email are required. Data is processed until consent is withdrawn. An unsubscribe option is provided in each newsletter.

11. Final Provisions

11.1. This policy is valid from its date of issuance. The Hostel reserves the right to amend it and will notify guests accordingly.

11.2. By entering into the accommodation agreement, the guest confirms that they have read, understood, and accepted this policy, and consent to the processing of their personal data for the purposes outlined. The guest affirms that their consent is given voluntarily and based on sufficient information.

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